## Commitment to Digital Accessibility for Tennessee Housing Development Agency

Tennessee Housing Development Agency (THDA) is committed to providing an equivalent digital experience for all of our website users, regardless of physical or cognitive ability. The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. THDA's Website is partially conformant with WCAG 2.1 level AA.

THDA's Websites are designed to be compatible with the following assistive technologies:

- Screen readers
- Screen magnifiers
- Keyboard navigation

THDA's Websites are not compatible with:

- Browsers older than 2 major versions
- Mobile operating systems older than 4 years
- Desktop operating systems older than 4 years

THDA is continually working to improve its conformance level under WCAG Guidelines, which shall be fully compliant on or before April 24, 2026.

## Reasonable Accommodation Requests or Feedback

If you wish to provide feedback, are an individual with a disability who is having difficulty navigating the website, or would like to make a request for a reasonable accommodation, please contact THDA's 504 Coordinator at 615-815-2165 or email RARequest@thda.org.